

FARA InfoLink January 2017 Edition

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Embassy Suites Nashville at Vanderbilt Nashville, TN April 25 - 27, 2017



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Election 2017

By Brad Shipp, FARA

The following offices are up for election at the 2017 Annual Meeting:

- Vice President Electronic Security Currently held by Nadya Morgan
- Secretary Currently held by Sherry Couey
- Electronic Security Associate Director Currently held by Kristina Walker

As of the January 25, 2017 deadline, only the incumbents have filed for election.



So in keeping with the bylaws, I will as Executive Director declare that the nominees are elected by acclamation at the annual FARA Membership Meeting and no vote of the membership will be necessary.

Congratulations to Nadya, Sherry and Kristina.

Nominations Needed for FARA Members of the Year!

By: Brad Shipp, FARA

The FARA Norma C. Beaubien Public Safety and W. Rex Bell Associate Member of the Year Awards are the highest honor FARA gives to deserving individuals, who demonstrate a significant commitment and contribute the most to their department or company, the community they serve and to FARA. Public safety and associate members can submit nominations for either category.

Please submit your written nomination by April 1, 2107 detailing the reasons you believe the individual nominated deserves such an award. Please limit your nomination to one (1) page or less.

Please submit your nominations to FARA c/o Brad Shipp at bradshipp@dyoursolution.com

Past recipients of the Norma C. Beaubien Public Safety Member of the Year Award are:	Past recipients of the W. Rex Bell Associate Member of the Year Award are:
2016- Meredith Wivell & Nadya Morgan	2016- Sarah Salazar
2015- Sherry Couey & Roberta Smiley	2015- Not awarded
2014- David Wilson & Shellie Reid	2014- Jordon Brown
2013- Tammy Foxworthy & Kerri McDonald	2013- Jon Sargent
2012- Debbie Hansen & Amy Lowe	2012- Joe Carr & Cindy Smith
2011- Stacey Peacock & Sue Clark	2011- Stuart Forchheimer & Kristina Walker
2010- Steve Heggemann	2010- Ben Binder
2009- Gerry Miller	2009- Mary Galloway
2008- Natasha Pitts	2008- John Tierney
2007- Christine Van Geest	2007- Kelly Maceranka
2006- Brad Wahab	2006- Chris Russell
2005- Patty Bimonte	2005- Pat Killian
2004- Rick Moore	2004- Tony Fague
2003- Rex Bell	2003- Not awarded
2002- Denise Shaw & Amy Lobdell	2002- Ron Walters & Brad Shipp
2001- James Cogswell	2001- Kathleen Schraufnagel
2000- W. Patrick Kenny	2000- Jennifer Gehring
1999- Shanna Werner	1999- Susan Brenton
1998- Patti Rea and Norma Beaubien	1998- Matt Wald

Nominations for FARA Achievement Awards Needed! By Brad Shipp, FARA

Please send in your nominations for FARA's False Alarm Reduction Achievement Awards.

Feel free to nominate your own agency/company or others. Both public safety and associate members can submit nominations for any category listed below.

All submitted nominations will be provided to the attendees in Austin. All attendees will then cast a vote on who their favorite is in each category. So make the sale for your nomination by giving enough information to allow the voters to understand what the accomplishment is and how you were able to achieve it. You may use text, charts, graphs or any combination of the three.

Proud of your alarm management program? Have a terrific success story to share? Want the world to know about it?

Then tell us!

combination of the three.

Please limit your nomination to no more than two (2) pages in length. The Achievement Awards will be presented during the training symposium.

- **Public Safety False Alarm Reduction Achievement Award**: This award is presented to the <u>public safety agency</u> that has an alarm management program, which has shown meaningful or significant reduction in the number of false alarms over a 3 to 5 year period.
- Industry False Alarm Reduction Achievement Award: This award is presented to an individual alarm company that has implemented and sustained an alarm management program, which has shown meaningful or significant reduction in the number of false alarms over a 3 to 5 year period.
- **FARA Achievement Award**: This award is presented to an <u>individual, company or association</u> that has demonstrated significant or meaningful contributions toward the FARA mission.

Nominations must be submitted on or before April 10, 2017 to be considered.

Please submit your nominations to FARA c/o Brad Shipp at <u>bradshipp@4yoursolution.com</u> or via fax at 301/519-9508.

How to Help Reduce Unwanted Fire Alarms

12.23.16 - Security Sales & Integration - By Shane Clary - Also in attendance as a guest of the CSAA was Chief John D. Sinclair of the Kittitas Valley Fire and Rescue Fire Department, located in Washington.

Sinclair is the president of the International Association of Fire Chiefs (IAFC), an organization with which the CSAA has developed an excellent relationship over the years. During the past six years in particular, the major discussions have been revolving around the reduction of unwanted alarms.

While this topic has not gone away, the primary discussion points during at the CSAA meeting centered on training. Sinclair's department, located a little more than 100 miles southeast of Seattle, is a combination department — in which there are both paid and volunteer fire fighters. Other departments are either fully paid or volunteer. While metropolitan fire departments tend to be paid, those that serve rural and suburbia tend to be either combination or volunteer.

Build Relationships With Local Fire Contacts

Training at all levels is a concern, with the budgets of most fire departments these days stretched as far as a budget can be stretched. Keeping that in mind, there are two areas that the fire alarm industry can assist in: the understanding of NFPA 72, The National Fire Alarm and Signaling Code, and the technology that is now used. If you are in the fire alarm industry, you already have a relationship with the departments to which you submit plans. In some cases, this may be adversarial. At Bay Alarm Co., the firm where I have worked for the past 33 years, we have contact with more than 200 different departments throughout California. Some we talk to on an almost daily basis and others maybe once or twice a year. The level of understanding regarding fire alarm systems varies from department to department and from plan reviewer to plan reviewer. In most departments, the plans are either submitted to fire prevention or to the building department. While a few large departments do have plan checkers who specialize in fire alarm systems, most have to wear a variety of hats and be knowledgeable on a multitude of topics, to which fire alarm systems is only one. For 25 years now, we have been conducting seminars with the authorities having jurisdiction (AHJs) within the market areas that we serve. While the topics have been principally on fire alarms and NFPA 72, we have presented information on other relevant matters as well. The seminars are always company and product neutral. These seminars have also assisted us in strengthening our relationships with the various departments that we work with.

Stay Neutral & Earn Goodwill Through Training

With that as some background, let's get back to Sinclair and some considerations regarding how your company might increase its role in the local fire jurisdiction. Any education that can be provided on fire alarm systems would help the fire service, in particular with the volunteer departments. This is where the fire alarm industry can step in. Depending on the market area you serve, hold training seminars on a semi-regular basis. As the majority of departments within our market areas are paid positions with full-time fire prevention bureaus, we run ours during the day-time with a lunch provided. Our topics lean more toward a review of NFPA 72 or the California Fire Code as it relates to fire alarm systems. This would vary depending on your location. Sinclair expressed that for volunteer departments the training should be more on the technology and how the systems work, and what may cause an unwanted alarm.

Any education that can be provided on fire alarm systems would help the fire service, in particular with the volunteer departments. This is where the fire alarm industry can step in. This training should also be more directed at a department level and conducted during an evening or Saturday. Hands-on practice of how to operate a fire alarm control unit should be part of the exercise. The tricky part in providing this type of training is to be neutral. You are there to provide a service to the fire departments in your area and not to market your firm.

We have always provided our training as professional education. We also provide a certificate of attendance in which the "contact hours" are noted. Those contact hours can be used for their own education requirements. While you need to be neutral, the benefit is your firm over time will be viewed as the one to contact when questions related to fire alarms may come up. When an issue with one of your submittals does arise, it is easier to talk to someone that you have met in a non-adversarial setting than not. Of course, please note that you still may not prevail, but there may be more of an opportunity to reach a center ground. You and your staff really should make an effort to try to see the fire service from their vantage point. Arrange to spend a day with either an engine company or the fire prevention bureau of a department. Remember that education is a two-way street. More Info

How to Enhance Intrusion Detection With Control Panels

1.2.17 - Security Sales & Integration - By Paul Garms - When a team of people work together, they utilize each other's strengths to produce the best results and their output is often better than what an individual could deliver on his or her own. The same can be said for physical security technology. As intrusion technology continues to advance, detection of security threats is improving as a result of integrating other technologies with the security control panel. Intrusion control panels can accept alarms or events from various devices - motion detectors, surveillance cameras, access readers and more - and use those alarms to trigger actions that focus the attention of security personnel or the central monitoring station operator. Combining these integration capabilities with the latest improvements in detection technology enables powerful security solutions.

Innovation in Motion Detection

Motion detectors have become truly intelligent devices. Detectors with an onboard microprocessor can intelligently analyze the signals produced by motion to make a very fast but accurate alarm decision. The result is the ability to provide an almost instant response to intruders while ignoring signals received as a result of small animals, fans, blowing plants and papers or movement from hanging signs. Traditional detectors without this technology cannot analyze the signal at that level of detail. They have to rely on pulse count technology, which results in more false alarms and missed detections. Motion detectors now also feature advancements that make installation faster and more accurate to ensure reliable performance. Incorrect wiring or mounting can reduce accuracy and result in increased false alarms. Features like integrated end-of-line (EOL) resistors and bubble levels, and lift-gate terminal strips help to minimize installation errors, thereby improving motion detector performance.

Integrate Video to Verify Alarms

Integrating IP video cameras with the intrusion detection system allows system events, such as an alarm from a motion detector point, to trigger camera actions. This includes sending video snapshots via email from cameras focused on the area. A video snapshot can be delivered direct to the end user to notify them of the security risk. Using a smartphone or tablet, the end user can then view live video from cameras integrated with the intrusion control panel to stay informed about what is happening at their facility. Cameras can activate points on the control panel through video motion detection or video analytics. Intelligent IP video cameras can be programmed for triggers like line crossing, loitering and much more. This can be used to alert the intrusion control panel to scenarios such as an outdoor perimeter breach. The analytic alert can immediately fault the corresponding point on the control panel, prompting the panel to communicate the alarm to the central station or to send a video snapshot in an event notification via email or text message to the end user. Some systems can also detect and report if the camera has been covered, painted or repointed in an attempt to impede it from capturing an actual event. Some control panels are able to perform this level of integration with no third-party server required. The control panel treats the camera as an integrated device and provides commands directly via a local area network. This eliminates the need for a third-party server.

Add in Access to Prevent Entry

An intrusion control panel that also integrates access control capabilities can alert the user to unauthorized entry attempts. For example, a person presenting a credential at a door that he or she is not authorized to enter will trigger the alarm panel, and hence an integrated IP camera, to send a video snapshot of the event to the user. Integrating access control also enables dual authentication to prevent unauthorized entry to particularly sensitive areas or buildings. Users must present two forms of identification — typically something they have and something they know — to gain entry. For example, they must present a credential at the access reader and a PIN at the keypad. Each form of detection technology has its strengths, and contributes in different ways. Motion detectors are king of detecting the first step of an intruder inside a building, access control helps to keep unauthorized individuals out, and surveillance cameras can detect potential intruders before they even attempt to enter the facility. When integrated, these technologies create a more complete intrusion detection solution.

Paul Garms is the Director of Regional Marketing for Intrusion Systems at <u>Bosch Security Systems</u>. He can be reached at <u>paul.garms@us.bosch.com</u> <u>More Info</u>

CES Update

Several stories were filed about the alarm devices debuting at the Consumer Electronics Show.

- Future of residential security tech on display at CES 2017
 1.6.17 SIW Artificial intelligence, drones could soon become a part of home security systems... More Info
- Vivint Partners with Best Buy on Smart Home; Builds out Sky AI; Teams with Airbnb At CES 2017, Vivint announced a partnership with Airbnb, showcased new AI features of its security and homeautomation platform, and said little about smart-home trial with Best Buy. More Info
- Alarm.com is building drones to monitor your home inside and out
 1.3.17 TechCrunch At CES on Tuesday, Alarm.com revealed that it is developing a smart home security drone
 alongside its other IoT devices and software. The idea is that if you ... <u>More Info</u>
- ADT Makes History: Disarm Security System Via Amazon Alexa Voice

 7.17 CEPro Will we see this solution for other devices like locks and alarm systems? Probably not soon. CE Pro has learned that ADT had to jump through some hoops with ... <u>More Info</u>

Robberies and Burglaries Up in 2016

1.17.17 - D&D Daily - The D&D Daily reported a total of 1,822 robberies and burglaries across the United States in the fourth quarter of 2016, bringing the total number of publicly reported incidents in 2016 to 5,974. This, compared to last year's 4,666 total, is a 28% increase.

Each quarter of 2016, as the graph to the right indicates, saw a steady but noticeable rise in the number of reported robberies and burglaries. From Q1 (1,151 incidents) to Q4 (1,822 incidents) of 2016, there was a 58% increase. Analyzing the fourth quarter of 2015 vs. the fourth quarter of 2016 shows an even bigger increase of 67%.



Finally, if we compare only December of each year, publicly reported robberies spiked by an astronomical 125%, suggesting that these incidents increased more substantially at

the end of 2016. In Dec. of 2015 there were just 313 reported robberies and burglaries, compared to 704 in the same month of 2016.

After analyzing these cases and breaking them down into three categories, we can also observe where the hot spots are in terms of which cities, states and retailers see the most incidents.

2016 Robberies and Burglaries by City

In 2016, the cities with the greatest number of publicly reported incidents were Houston, TX (73), Memphis, TN (66), and Dayton, OH (65). See the extended list of the top 15 cities in the graph to the right.



2016 Robberies and Burglaries by State

On a statewide level, the highest number of reported robberies and burglaries in 2016 occurred in Texas (485), California (419) and Florida (353) - some of the most populous states in the country and three states that have consistently seen the highest number of incidents in each quarter of the year. The graph to the right depicts the top 15 states with the highest number of robberies and burglaries in 2016.

2016 Robberies and Burglaries by Retailer



Of the cases reported by the Daily last year, Dollar General (382), 7-Eleven (351), and CVS (244) were the retailers with the most reported occurrences. The graph to the left shows the top 15 retailers with the most robberies and burglaries in 2016.



While we found that the number of these crimes continued to steadily rise in each quarter in 2016, the geographic and retail locations are often very similar. Throughout the year, the top three states and retailers saw few changes. So while these cases continued to increase throughout the year and 2016 saw a noticeable spike in robberies and burglaries, the states and retailers were relatively constant.

It remains to be seen whether 2017 will continue last year's trend, but if it does, we're likely to see another year with large numbers of robberies and burglaries. More Info

FARA's Believe it or Not

By: Brad Shipp

- CA: Man surprises burglar in SE Fresno, holds him at gunpoint for police
 1.20.17 Fresno Bee The incident took place, where the homeowner heard the alarm sound in the garage, Lt. Joe Gomez said. The man quickly ... More Info
- CA: Teacher recognizes a burglary suspect. They went to school ...
 12.23.16 The Olympian Once inside, he set off motion detectors and the alarm system, but escaped before police arrived. Coyote said nothing was taken in the burglary, but the resulting ... <u>More Info</u>
- IA: Naked man evades cops, found with hypothermia
 1.18.17 Waterloo Cedar Falls Courier Neil Lawrence Heminover, 54, and another man allegedly fled from Black Hawk County sheriff's deputies who responded to an alarm at a rural ... <u>More Info</u>
- LA: Deputy responds to home alarm, finds cow culprit
 12.15.16 WWLTV.com St. Tammany Parish, La. A deputy responding to a call on a rural property found an interesting culprit when he got to the scene Sunday. According to the St.... <u>More Info</u>
- MA: Police arrest man for pulling fire alarm at Pittsburgh Steelers' hotel 1.22.17 - ESPN- ESPN's Sal Paolantonio gives a detailed account of the East Boston resident who pulled the fire alarm at the Steelers' team hotel and was later apprehended by ... <u>More Info</u>
- ON: CO alarm tips cops to Brockville grow-op
 1.10.17 Brockville Recorder and Times Police reported on Tuesday that police and fire responded on January 7 at 11 a.m. to check on an alarm at a south-end residence. There, they discovered a ... More Info
- OR: Man falls asleep during 'Rogue One,' awakens to empty theater in ... 12.24.16 - KVAL - Confused, he attempted to leave the building but triggered a motion sensor alarm in the lobby. He then called 911 to get help, because unfortunately, his Jedi ... <u>More Info</u>
- TX: Lightning blamed for Copperfield house fire, homeowner says 1.2.17 - KPRC Houston - He reset the alarm thinking it was just the rain that triggered the alarm, he said. Moments later neighbors banged on his door and told him his house was on fire. <u>More Info</u>
- WI: Charges filed after Lake Geneva house raided, meth cook ignites in ...
 1.14.17 Gazettextra 6 and he went to the front lobby Monday to tell staff he was smoking on his balcony and that was why the fire alarm went off. McBean told police Kuen had put a ... <u>More Info</u>

Do you have any stories you would like to share about strange, unusual, or funny reasons for false alarms? How about outlandish things that happen in the course of your usual work day? I know we all have them, so let's share and give everyone a chuckle! Please forward your stories to <u>bradshipp@4yoursolution.com</u> and we'll put them in the next InfoLink for all to share!

News on Door to Door Sales

Courtesy of NESA

- Door-to-door smoke alarm sales raise suspicions for some
 12.14.16 Hawaii News Now That's why a number of Oahu residents got suspicious after getting knocks on their doors from people offering to check their smoke alarms as part of a "fire ... <u>More Info</u>
- Ark. AG files suit against NorthStar Alarm Services
 12.16.16 THV11.com Little Rock, Ark. Arkansas Attorney General Leslie Rutledge filed a consumer-protection
 lawsuit on Thursday against NorthStar Alarm ... <u>More Info</u>
- Scammers in Omaha Are Claiming to Be ADT

 1.2.17 SSI There are reports of suspicious sales people in the metro area claiming to be with ADT Security. <u>More Info</u>
- Pennsylvania reaches settlement with home security company
 1.11.17 ABC27 The state attorney general's office has reached a settlement with Vivint, Inc., commonly known as APX Alarm Security Solutions. The settlement alleges Vivant ... <u>More Info</u>

Public Safety Updates

Courtesy of NESA

- AB: Home and business alarms in Calgary will need permits in new year 12.29.16 - CBC.ca - Welfare said officers responded to 16,000 alarm calls in 2015, of which 96 per cent were false. Of those false alarms, Welfare said 70 per cent were caused by ... <u>More Info</u>
- IL: Charleston City Council authorizes increase in fees for false fire ... 12.26.16 - East Central Reporter - With regard to Item #11, Mayor Combs explained that this Ordinance would eliminate the registration fee for fire alarm systems. It would also increase the fees for ...<u>More Info</u>
- IL: Salem City Council Sees No Need to Change Police False Alarm Fees

 1.17.17 WJBD Online A representative of the alarm company, Daniel Dice of Security Alarm, said he understood
 the city's policy which is similar to others in the area. He added they ... More Info
- MA: Faulty alarms and more send out firefighters
 1.17.17 Brainerd Dispatch The Brainerd Fire Department responded to a variety of calls over the weekend that included faulty alarms and calls where firefighters were canceled en route... More Info
- MA: Ordinance allows Lowell to fine nuisance properties
 1.4.17 Lowell Sun Winward said the new ordinance will cut down on false-alarm calls that annoy residents and cause potential safety problems when firefighters respond to such ... More Info
- MD: Carbon monoxide alarms required to be installed in all Maryland ...
 1.6.17 Fox Baltimore (WBFF) New legislation passed is now requiring the installation of carbon monoxide alarms in new and existing rental units in Maryland. More Info
- MD: New Smoke Alarm Law
 1.12.17 WCBC Radio A new state law aimed at reducing home fire deaths went into effect on July 1, 2013. It requires replacement of any battery-only operated smoke alarm that is ... More Info
- MD: Rental property owners required to comply with CO monitors 1.11.17 - My Eastern Shore - Annapolis - Legislation passed in 2016 by the Maryland General Assembly require the installation of carbon monoxide alarms for any new and existing ... <u>More Info</u>
- NC: 911 technology cuts time for NC dispatchers 12.20.16 - EMS1.com - With the previous system, the alarm would go off at a house or business and notify the alarm company. The company would then call High Point 911, where a ... <u>More Info</u>
- NC: City to hike burglar alarm fee
 1.18.17 The High Point Enterprise High Point An increase in permitting fees for residents and businesses
 with alarm systems are among changes being made to the city's false alarm ... <u>More Info</u>
- NC: High Point Makes Changes To Alarm Program

 1.11.17 WFMYNews2.com High Point The city of High Point is making changes to its False Alarm Reduction
 Program, to cut down on false alarms. The registration fee changed from a ... <u>More Info</u>
- OH: County Commissioners: Residents could face fines for false alarms ... 1.17.17 - The Post - Bud Bucher, an officer at the Humane Society, told the Athens County Commissioners on Tuesday that the department has fielded multiple false alarms alleging ... <u>More Info</u>
- OK: Fire and burglar alarm permits open for renewal
 12.14.16 Stillwater News Press Per the release, Moore said "permit holders should be aware of
 possible alarm malfunctions that could send false alarms to police or fire officials. Three or more ... More Info

- ON: Barrie Police make changes to false alarm fees
 1.1.17 International-Simcoe.com Effective Jan. 1, 2017 a \$180 fee will be charged for every dispatched alarm call
 that is deemed to be false by the attending officer. <u>More Info</u>
- ON: Number of CO calls on the rise

 1.9.17 Tbnewswatch.com "The legislation has recently changed that requires residential properties have carbon
 monoxide alarms so that increase in the number of alarms will naturally ... <u>More Info</u>
- ON: User error, faulty equipment and pets are most common causes 1.3.17 - The Barrie Examiner - Effective Jan. 1 the fee for a false alarm by Barrie police is \$180, and \$120 for a cancelled alarm – with homeowners getting one warning, but not businesses. More Info
- OR: Bend Police Department Year In Review
 1.9.17 myCentralOregon.com In addition, as the Bend PD reviewed calls from previous years, they found they
 were responding to a very high number of false alarms. The department began ... <u>More Info</u>
- PA: Bucks County, Pa., First in State to Go Live With Automated Secure Alarm Protocol

 1.11.17 SSI ASAP speeds up alarm notification delivery and reduces the number of phone calls and processing
 times at emergency response centers. More Info
- PA: False Fire Alarm Prevention Ordinance In Effect In Lower Merion ... 1.10.17 - Patch.com - A new Lower Merion Township ordinance that aims to prevent false fire alarms has officially gone into effect at the start of the year and if you have an alarm ... <u>More Info</u>
- **PE: Charlottetown alarm bylaw beefed up** 12.14.16 - CBC.ca - Even the fines remain the same for false alarm calls. You'll still be facing between \$100 and \$500. "When you're looking at maximum ranges that would depend ... <u>More Info</u>
- PE: Nuisance alarm bylaw tightened up by Charlottetown council 1.10.17 - CBC.ca - Most significantly, the number of false alarms allowed has been reduced. Previously, fines could be issued for the third false alarm in a six-month period. <u>More Info</u>
- TX: Frisco police to crack down on security systems after 2000-plus false ...
 12.13.16 Dallas News Beginning Jan. 1, Frisco police will start enforcing a new ordinance meant to curb false security alarms at homes and businesses. Between Aug. 1 and Nov. <u>More Info</u>
- VA: Snowy sidewalk solutions, false alarms talk of Wytheville town council
 12.21.16 -Southwest Virginia Today Snowy sidewalks, false fire alarms and tax exemptions were on the Wytheville
 Town Council's agenda Monday. Regarding snow removal, downtown Wytheville ... More Info
- WA: Homeowners face new fines for multiple false alarm call-outs 12.29.16 - Daily Record-News - Every year law enforcement officials respond to false alarms at businesses, homes and remote cabins. Though the Sheriff's Office supports alarm systems as an ... <u>More Info</u>
- WA: Spokane Valley City Council strikes required registration of alarm ... 1.11.17 - The Spokesman-Review - At it's Tuesday evening meeting, the Spokane Valley City Council passed an ordinance that eliminates mandatory registration of alarm systems and makes the ... <u>More Info</u>
- WV: False alarm ordinance introduced in Putnam County
 12.13.16 WSAZ-TV Putnam County, WV Accidentally setting off your home security alarm can happen to
 anyone as they leave their home, but in Putnam County, if it ... <u>More Info</u>

Industry News

Courtesy of NESA

- I've Seen the Future of Home Automation and it Starts with Google Now
 12.15.16 CEPro Al is here: Google Assistant voice-control, coupled with Google Now, mixed with oodles of
 analytics, is a revelation for this smart-home reporter. <u>More Info</u>
- DIY home security systems becoming more affordable
 12.19.16 Kotatv That's inspired many consumers to invest in do-it-yourself home alarm systems. ... to include door and window sensors, motion sensors and an audible alarm.". More Info
- FBI Releases 2015 Crime Statistics
 12.14.16 SIA The FBI released details on more than 5.6 million criminal offenses reported via the National Incident-Based Reporting System in 2015. <u>More Info</u>
- Interlogix UltraSync SmartHome Adds New Devices, Expands ...
 1.3.17 Security Sales & Integration The system can also view live video and replay captured alarm or action-triggered video. Select devices and controllers from Aeon Labs, an in-home automation ... More Info
- Sonitrol Reports Record Number of Criminal Apprehensions
 1.5.17 Security Sales & Integration Sonitrol says its verified alarm detection techniques, coupled with law en
- American Alarm acquires
 1.13.17 SSN Arlington, MA American Alarm and Communications, a regional full-service security provider based here, announced a new acquisition. What did they gain? <u>More Info</u>

- Lydia, UCC reflect on deal one year after acquisition

 1.16.17 SSN San Antonio In January 2016, Lydia Security Monitoring acquired wholesale monitoring center
 UCC based here. One year after the acquisition, dust is settling and UCC is improving its operations while
 maintaining its core staff. <u>More Info</u>
- Interface Security remodeling command center in Texas

 1.18.17 SSN Earth City, MO Interface Security Systems Holdings, Inc., a national provider of cloud-based
 managed network services and security systems for retail, commercial and small business customers, is remodeling
 its command center in Plano, Texas, to meet the expanding needs of its growing clientele. <u>More Info</u>
- CSAA prepares for 2017, changing name to The Monitoring Association

 1.16.17 SSN Vienna, VA Over the course of 2017, as the Central Station Alarm Association transitions to The
 Monitoring Association, it will get a new look, new logo. <u>More Info</u>

FARA Mission Statement

It is the mission of the False Alarm Reduction Association (FARA) to provide a forum for local government alarm ordinance professionals to exchange information on successful false alarm reduction programs, to serve as a clearinghouse for agencies seeking to reduce false alarms, and to foster an environment of cooperation among public safety, the alarm industry and the alarm users.

Contact Us	Comments and suggestions regarding FARA's InfoLink are both encouraged and welcomed. If you would like to submit an article for publication, or if you have any
False Alarm Reduction Association	questions or concerns about this newsletter, please contact us at 301-519-9237, or by e-mail at: info@faraonline.org
10024 Vanderbilt Circle, Unit 4 Rockville, MD 20850 Email: <u>info@faraonline.org</u> <u>http://www.faraonline.org</u> 301-519-9237	Please add FARA to your mailing list if you send out Newsletters or mailings with false alarm reduction information. Do you have a brochure that describes your ordinance or program? We would like to see it. Staff will review what we receive and share tips and information with your fellow members in later issues of this newsletter.
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